

Dear valued Hach customer,

This letter is to notify you that Hach has transitioned from the CL17 Colorimetric Chlorine Analyzer to the new CL17sc Colorimetric Chlorine Analyzer. The CL17sc is a direct upgrade to the CL17 and uses the same trusted method (DPD method) and chemistry for measuring residual free or total chlorine. It is also compliant with US EPA 40 CFR 141.74 and 40 CFR 136.

Last Orders

The last day Hach will accept orders of the old CL17 is December 27, 2019. The part numbers associated with these products are listed at the end of this letter.

Continued Support

CL17 customers can rest assured that their investment is well protected, as Hach is committed to supporting the legacy analyzer. The CL17 will continue to be fully supported with service and replacement parts for a minimum of six years, plus four additional years of best-effort support as long as parts remain available. All future support is subject to any restrictions imposed by applicable laws and regulations and to Hach's ability to procure and/or manufacture spare parts. For specific service questions, please contact your local Hach Service team.

New Features

The CL17sc delivers new benefits that make it an important upgrade from the legacy CL17.

- It provides easier routine maintenance:
 - Completely redesigned tubing harness can be replaced in a few minutes
 - Step-by-step, on-screen instructions for routine maintenance tasks helps users feel confident they have not missed an important step
- It utilizes new diagnostic features to save time with troubleshooting and fixing issues:
 - Built-in flow meter warns users of low or high sample flow, saves reagents until flow is restored to specification, and automatically resumes operation when proper flow returns
 - Multi-color status light gives immediate visual confirmation of analyzer status
 - Colorimeter window allows users to see inside the cell to save time troubleshooting
 - Measurement cycle lights indicate which step of the measurement the instrument is performing
- It is integrated into Hach's SC controller platform, which provides:
 - Guided on-screen instructions for each routine maintenance task (reagent change, cell clean, tubing change)
 - More detailed and usable menus
 - Customizable communication options
 - Graphing and visualizing of measurement data over time
 - The ability to connect multiple sensors to a single controller
 - A Hach SC controller is required to operate the CL17sc, and all current Hach SC controllers (sc200, sc1000, sc1500, sc4200, and 5500sc AMC) are compatible with the CL17sc
- It measures residual free or total chlorine up to concentrations of 10 mg/L

Contact Hach

If you have any questions about your instrumentation, please contact Hach. We're committed to providing application knowledge and technical support to help you find the right solution. You can reach out to your Hach Sales Manager, Distributor, or visit hach.com/contact.

Part Numbers

Old CL17 Part #	Description	New CL17sc Part #	Description
5440000	CL17 analyzer w/out reagents	8572300	CL17sc analyzer w/out reagents
5440001	CL17 w/ free Cl ₂ reagents	8572700	CL17sc w/ free Cl ₂ reagents
5440002	CL17 w/ total Cl ₂ reagents	8572800	CL17sc w/ total Cl ₂ reagents
5440005	CL17 analyzer w/ pressure regulator installation kit w/out reagents	8572400	CL17sc analyzer w/ pressure regulator installation kit w/out reagents
5440010	CL17 w/ pressure regulator and free Cl ₂ reagents	8572900	CL17sc w/ pressure regulator and free Cl ₂ reagents
5440012	CL17 w/ pressure regulator and total Cl ₂ reagents	8573000	CL17sc w/ pressure regulator and total Cl ₂ reagents

Sincerely,

Hach Company